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Danielle Cannarozzi
Manager, Community Outreach
Liberty Dental Plan
340 Commerce, Suite 100
Irvine, CA 92602

Re: Oral Health Services provided to SETA Head Start Program Participants

To whom it may concern:

We are writing this letter to thank Liberty Dental Plan for the support and direct services provided to SETA Head Start participants and their families. It is our pleasure to work in partnership to reduce oral health disparities within our community. Together we educate participants and their families on the importance of oral health. We value your support and help in the navigation process of accessing services in the Medi-Cal Managed Care Dental Plan Programs. We are grateful that children who are enrolled in your plan and fail oral screenings provided by the Center for Oral Health Early Smiles Program, can be helped soon after the dental screening. Response time is as little as a few hours when working directly with representatives from Liberty Dental Plan. Thank you for:

- scheduling appointments, especially emergency appointments and/or services
- approving services faster than normal wait time
- coordinating transportation and/or translation services
- waiving provider fees for families who financially cannot afford them

Liberty Dental Plan is responsive 100% of the time. This includes participating at our health fairs, socials, and other community events. Thank you for providing resource information and toothbrush kits, even when your organization is unavailable for our events.

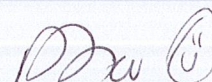
Other support that our program receives includes classroom/parent meeting presentations, involvement in our campaign efforts to increase oral health awareness, training of our staff and community health partners about oral health, and participation in our Health Services Advisory Committee to provide feedback on how to better serve children in Sacramento County. All this includes advocacy for dental education to all underserved populations, including low-income families, refugees, persons with developmental and intellectual disabilities and those experiencing homelessness, and pregnant mothers.

We look forward to working with you in eliminating health disparities in our community and achieving oral health equity. Once again, thank you for your support.

Sincerely,



Gricelda Ocegueda
Health and Nutrition Coordinator



Denise T. Lee
Deputy Director